

Appendix A3: Issues Form Applet Data Mapping

Custom Field?	Required Field?	OCTS View Field Name	Siebel Logical Field Name	Column Name	Table Name	Hyperlink To: Screen/View	Method of Population
N	N	Issue #	Issue Number	DEFECT_NUM	S_PROD_DEFECT		Application Generated
Y	Y	Issue Category	OI Category	ATTRIB_01	S_PROD_DEFECT_X		SR Area Pick Applet
Y	Y	Issue Sub Category	OI Sub Category	ATTRIB_02	S_PROD_DEFECT_X		SR Sub Area Hierarchical Pick Applet
Y	N	Issue Summary	OI Summary	ATTRIB_47	S_PROD_DEFECT_X		User Entry
N	N	Intake	Created By Name	LOGIN	CREATED BY PERSON system field		Application Populated
N	Y	Status	Status	STATUS_CD	S_PROD_DEFECT		PickList SR Status
N	Y	Sub-Status	Sub_Status	SUB_STATUS_CD	S_PROD_DEFECT		PickList PD Sub-Status
N	N	Ombudsman	Owner	LOGIN	S_EMPLOYEE		Application Populated
N	N	Date Received	Date Opened	OPEN_DT	S_PROD_DEFECT		Application Populated
N	N	Date Closed	Date Closed	CLOSE_DT	S_PROD_DEFECT		User Entry/Calendar
N	N	Close Notes	Description	DESC_TEXT	S_PROD_DEFECT		User Entry
Y	N	Case #	SR Number	SR_NUM	S_SRV_REQ		Application Populated